

Frequently Asked Questions

Q: What is *my1HIE*®?

A: The Health Information Exchange designed and built by physicians and distributed through your physician organization.

Q: What is *myWorkspace* SM?

A: *myWorkspace* SM is a secure, easy-to-use physician web portal connecting users to the health-care community and featuring EMR-Lite functionality.

Q: How long has *myWorkspace* SM been in existence?

A: *myWorkspace* SM has been in development with Covisint and has been live for over two years and includes over 3,000 affiliated physicians.

Q: Who benefits from *myWorkspace* SM?

A: *myWorkspace* SM is brought to you by your physician organization and therefore, includes your affiliated physicians, your contracts, and is tied to your incentive plans and opportunities. Because *myWorkspace* SM allows you to access key information from anywhere with an Internet connection the end result is higher quality of care benefiting both the health care community and the patient.

Q: How will *myWorkspace* SM increase my incentive dollars?

A: Because *myWorkspace* SM is brought to you by your physician organization it is tied to your incentive plans and opportunities. By participating in *myWorkspace* SM your practice is fulfilling 7 of the original components for Patient-Centered Medical Home. Our success is truly measured by the success of you and your practice.

Q: What applications does *myWorkspace* SM feature?

A: *myWorkspace* SM connects you to other healthcare providers and clinical applications including: patient registry tools, e-Prescribing, labs, document manager and health plans.

Q: What is the cost for *myWorkspace* SM ?

A: The base portal is available free of charge and includes secure HIPAA compliant messaging, resource center, and information from your physician organization. Additional functionality is available at an a la carte basis. Available applications include e-Prescribing, Patient Registry, e-Labs, Patient Dashboard and more.

Q: Are training or education sessions available?

A: We provide you with a comprehensive, customized training and implementation program to assist you seamlessly integrate *myWorkspace* SM into your practice. We work to make sure your practice is taught the most effective practices and procedures possible. This is done at absolutely no cost to your practice.

Q: How do I get access to *myWorkspace* SM ?

A: Contact the *my1HIE*® Sales Team by phone at (877) 8-my1HIE or email at sales@my1HIE.com to obtain additional information or to begin the process of improving your practice.